



EMERGENCIES

In case of acute severe problems or accidents (emergencies):

As owners and guests we cannot expect the Committee or our Janitor/Caretaker to detect and deal with emergencies that impacts single persons or apartments.

Self-service: *In most cases owners and guests need to reach out for relevant assistance themselves.*

Many incidents also occur suddenly and outside of the office hours.

***Cost related to medical assistance (ambulance, doctor etc):**

Non-residents will often need present their travel- and health insurance details, passport and NIE (if such document is issued), to get the related costs covered by their home-country government or insurance policies.

Below is a list of information to help you get the needed assistance.

Assistance needed

Telephone no's and notes

Ambulance

112



Explain the incident type and need for help

The switch board can normally also speak English if you ask

*See also the note above regarding cost.

Fire

112



Explain the incident type and need for help

The switch board can normally also speak English if you ask

Remember: Not to use the lifts in case of fire.

Police



112

Explain the incident type and need for help

The switch board can normally also speak English if you ask

Gas leak



Pro gas:

922 281 600

672 057 475

Doctor



1003

*See also the note above regarding cost.

Dentist



961 496 199

*See also the note above regarding cost.

Health and Pharmacy



Info:

900 161 161

Electricity failure



Unelco: 900 855 885

Lift emergency



Thysen: 92 2 6532 61

Burst of water pipes



Please send your report to comunidades@brokersyanalistas.com